

HEALTH BENEFITS E-NEWS

*Department of Human Resource Management
Office of Health Benefits*

October 12, 2016

Flexible Spending Account (FSA) VISA Cards with 11/16 Expiration Date to be Reissued

FSA VISA Cards are issued with an expiration date. Participants are automatically reissued a new FSA Card when the current card expires. FSA Cards for dependents are also reissued when a participant card expires.

Approximately 12,000 participant and dependent FSA VISA Cards that were issued based on the plan year that began on 07/01/2013 will expire on 11/30/2016. Replacement cards will be mailed beginning November 1, 2016.

Please encourage employees to provide correct addresses if they have recently moved. The post office will not forward the cards.

FSA VISA Cards are mailed from:

*BENEFIT CARD SERVICES
P. O. BOX 247001
OMAHA, NE 68124-7001*

If the replacement card has not arrived at least two weeks before 11/30/16 the employee can check the Benefit Card Status through their online account at www.benefitadminsolutions.com, or by contacting FSA customer service at 1-877-451-7244.

Please do not reply to this e-mail. You may send inquiries to the Office of Health Benefits mailbox at ohb@dhrm.virginia.gov.